



COMMUNITY
PROGRESS
C O U N C I L

**ANNUAL
REPORT
2020-2021**

OUR YEAR OF PROGRESS

The Coronavirus pandemic has impacted thousands of residents across York County. Although it felt like the world stopped in many ways, Community Progress Council was here and ready to help our neighbors get back on their feet.

In administering the Rent Relief Program and the Emergency Rental Assistance Program for York County, our team helped thousands of families remain in their homes and avoid eviction. I am proud to share that impact on page 6.

As the pandemic continued, team members adapted every aspect of our services, from delivering meals to children in our early childhood education programs when classrooms were closed to offering our Getting Ahead classes, WIC appointments, and other services virtually.

In addition to responding to emerging needs, the Community Progress Council team dug deep to make progress on several of our long-standing goals.

A major accomplishment was re-designing our service delivery model.



At Community Progress Council, we don't help people to live in poverty. We empower them to achieve self-sufficiency and live independent of public supports. We do this by serving the whole family through comprehensive, integrated services. Implementing a centralized intake process, outlined on page 4, is a critical step in reflecting this approach and shifting the mindset of how we deliver services and impact our community.

Throughout our work, we want every person on our team, in our programs, and in our community to know that they are valued.

Our team has adapted Board bylaws to ensure diverse representation, now and in the future; established a Language Access Policy to better serve families in their home language; and implemented changes to promote the hiring, retention, and advancement of a diverse workforce. I am proud to share our growth from 25% to 50% BIPOC and Latinx hires from July 2020 to June 2021.

Join me in celebrating the progress of our past year.

A handwritten signature in black ink that reads "Robin K. Rohrbaugh".

Robin K. Rohrbaugh,
President/CEO



OUR MISSION: Community Progress Council, York County's community action agency, empowers individuals and families to move toward self-sufficiency and advocates for change to promote community growth.

SERVICE DELIVERY, REIMAGINED

Progress toward self-sufficiency requires comprehensive, integrated services.

This mindset is fully reflected in our re-designed service delivery model, implemented over the past year.

For new participants who reach out to Community Progress Council for help, it all starts with a Resource Navigator. This centralized intake process allows our team to assist with crisis needs, but also to move beyond emergency assistance and begin to build a relationship.

Participants who want to work on short-term goals and need to establish stability are partnered with a coach, who works one-on-one with families to understand their goals and connect them to supportive services.

ONE-ON-ONE, PERSONAL RELATIONSHIPS ARE CRUCIAL TO OUR WORK.

This new service delivery model empowers the CPC team to approach a family as a whole, with services working in tandem so that no barrier to self-sufficiency is unaddressed.



BUILDING A HOPEFUL FUTURE



Liz's daughter started attending CPC's Head Start program in 2018. Paired with a Family Coach who asked about her goals, Liz expressed interest in a newer CPC program, Getting Ahead in a Just-Gettin'-By-World, where participants examine their current situation, build resources, and begin to develop a vision for the future, creating a plan for getting ahead.

In the program, Liz learned how her childhood experiences and family dynamics affected her throughout her life.

She eventually disclosed in the group that she was, at the time, celebrating two years in long-term recovery. Liz had not held a job in over 20 years due to her substance use disorder and mental health disorders. She lost her license 5 years prior.

Getting Ahead gave Liz greater confidence in herself. Through the activities, discussions, and self-discovery in the program, Liz realized that, for the first time, she saw a hopeful future.

Through the next year of continuing therapy, engagement with CPC's Self-Sufficiency Program, and mutual supports programs, Liz began to explore her career path.

Liz worked hard to pursue and obtain her Certified Recovery Specialist credential. She obtained her driver's license and was able to drive to JFT Recovery and Veterans Support Services at the Lemoyne location.

Liz continues to network and outreach in York County area. She volunteers at JFT in York, providing support and encouragement as she shares her lived experience with individuals seeking recovery support. Liz was nominated to the Consumer Advisory Board, and has found her passion for advocacy.

"I want to be able to share my journey and lived experience to those struggling with co-occurring disorders, to spread hope that recovery IS possible. CPC and my Coach gave me the support and encouragement to reach toward my goals."

"I have been learning so many tools and skills and things... Basically, I'm learning how to be self-sufficient. I couldn't have made it this far without Community Progress Council."



KEEPING FAMILIES HOUSED

SUPPORT FOR A BRIGHTER FUTURE

As families in York County faced fewer hours at work, job loss, eviction or foreclosure due to the COVID-19 pandemic, Community Progress Council stepped up to meet changing community needs.

The CARES Rent Relief Program (RRP) served renters and landlords whose income was impacted by the pandemic, ensuring that families could remain in their homes. The Community Progress Council team served 448 households, distributing \$1.4 million in rent relief across York County.

York County's Emergency Rental Assistance Program (ERAP) launched in March 2021, providing additional support for rental and utility assistance. By the end of June, the ERAP team had already assisted 1,142 households with a total of \$6.9 million in support — and many more to come as the economic impact of the pandemic deepened.

448

families able to remain in their homes, thanks to RRP

1,142

families receiving support for rent and utility payments through ERAP, as of June 30, 2021

\$8.3M

distributed to support families through RRP and ERAP, as of June 30, 2021

When Christine first moved to York from Puerto Rico, her first priority was her children – enrolling them in school at Hannah Penn K-8 in York City, connecting with the therapy they needed, and creating a home.

Through Community of Hope, the family resource center located within Hannah Penn, Community Progress Council connected Christine with a Resource Navigator who helped her access food, clothing, and computer services, all within the school.

From there, Christine connected to a Progress Coach who could support her as she worked toward greater stability for her family.

CHRISTINE'S ULTIMATE GOAL? TO BUY HER OWN HOME.

Christine's Coach worked with her one-on-one to create a path toward achieving this goal, starting with the Getting Ahead in a Just-Gettin'-By World program and Financial Literacy classes. Thanks to her hard work, Christine improved her credit score by nearly 100 points in just 10 short months!

Financial counseling, careful planning, and the support of her Coach helped

Christine begin saving for her down payment.

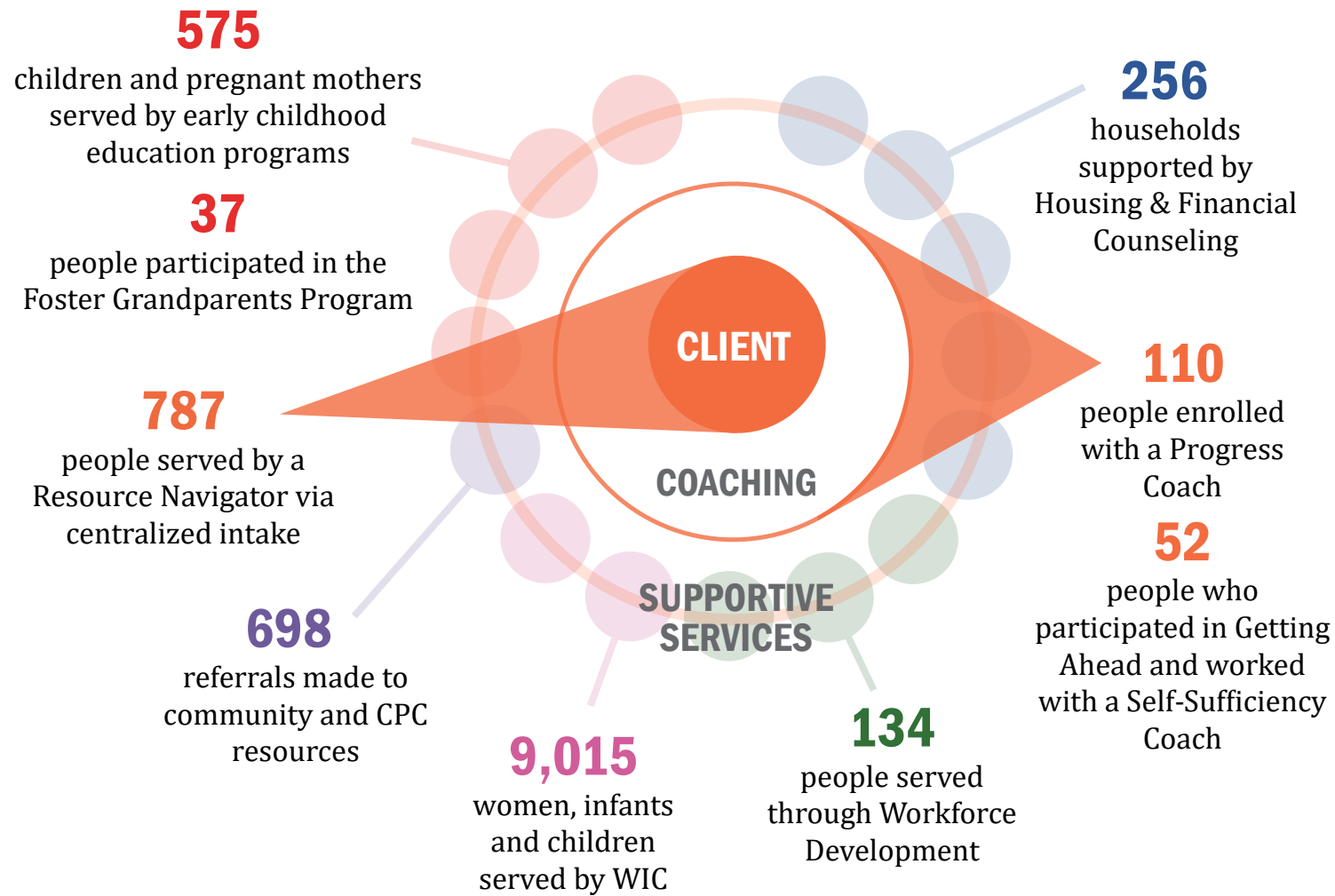
It had been difficult enough to find an apartment when Christine first arrived in York in August 2020, and she and her children spent some time staying with a friend, sharing one room with a mattress on the floor. But she never lost hope. Ultimately, after five months, she found a place of her own.

But the impacts of COVID continued. Her van broke down, and an unexpected surgery caused her to miss almost three weeks from her full-time job. Her Coach recommended she apply for the Emergency Rental Assistance Program, and Christine qualified. The rent relief helped her to stay in her apartment and keep her lights and heat on.

"I don't want to be at that moment that I can't pay my rent, thinking 'Where are my kids going to go?'"

Christine has always been a saver, she said. Because of the ERAP support she received, she has been able to stay in her apartment, keep her family safe, and keep working toward her goals. In fact, Christine says this summer, she's ready to start looking for a home of her own.

PROGRESS WORTH CELEBRATING



PREPARING FOR KINDERGARTEN

Progress is incremental, and every step counts! The numbers below represent children in Head Start and Early Head Start who met or exceeded standards in specific program areas throughout the year.

Program Area	Percentage
Social/Emotional	92%
Physical	92%
Language/Literacy	84%
Cognitive	89%
Math	85%

HEALTH AND NUTRITION

As part of Community Progress Council's Head Start and Early Head Start programs, students are provided nutritional support and health screenings to ensure that children are growing physically, as well as intellectually and emotionally.

63,563

meals and snacks provided to Head Start and Early Head Start students

437

Head Start and Early Head Start students received hearing and vision screenings

60%

of early childhood education families are working on a goal with their Family Coach

503

families set up on Self-Sufficiency scales to measure progress in eight key areas over time

300%

increase in participation in Spanish-language Getting Ahead classes

76%

of children enrolled in Head Start and Early Head Start below the federal poverty rate

437

children and pregnant mothers served through Head Start and Early Head Start



WHO WE ARE

SENIOR LEADERSHIP

Robin Rohrbaugh

President and Chief Executive Officer

Greg Lindemuth

Chief Financial Officer

Ruth Robbins

Chief Program Officer

Karen Stone

Director of Outcomes and Assessment

Carolyn Lerew

Organizational Development Director

Carl Whitehill

Director of Marketing and Communications

OUR PROGRAMS

Early Childhood Education

Early Head Start

Head Start of York County

Foster Grandparent Program

Pre-K Counts

Housing & Financial Counseling

Self-Sufficiency Program

Women, Infants, and Children (WIC)

Workforce Development

York City Community of Hope

Read more about each of our programs at www.yorkcpc.org.



OUR BOARD

The mandate of community action provides for a board of directors that is composed of community leaders and is equally drawn from three populations: one-third members representing the low-income community, one-third elected officials or their representatives, and one-third from the private sector.

CLASS A: LOW-INCOME REPRESENTATIVES

Thais Carrero,

PA State Director, CASA/CASA in Action

LaJuan Mountain

VP, Dental Services, Family First Health

Christy Renjilian

Executive Director, Child Care Consultants

Kris Pollick

Executive Director, Catholic Harvest Food Pantry

Lulu Thomas (Secretary)

Director of Pupil Personnel Services
School District of the City of York

Cathy Weyant

Policy Council Chairperson, Head Start of York County

CLASS B: ELECTED OFFICIALS REPRESENTATIVES

Michael Black

Chief Sales Officer, DOCEO Office Solutions,
representing the Mayor's Office of the City of York

Kathy Brickner (Vice-Chair)

Executive Director Business Affairs, HACC,
representing 47th Legislative District

Mike Buckingham (Treasurer)

Representative of York City Council

Vickie Chronister

Director of Operations, Traditions Bank,
representing York County Commissioners

Allison Meckley

Executive and Governance Assistant, Pennsylvania
Medical Society, representing the York County Board
of Commissioners

CLASS C: COMMUNITY REPRESENTATIVES

Joseph Iandolo

VP, Operations, UPMC Pinnacle Memorial

Steven Koehler, Esq. (Chair)

Attorney, Stock & Leader

Leslie Owens (Member-at-Large)

Community Representative

Samm Smeltzer

Chief Executive Office and Creative Director,
Leadership Arts Associates

Erica Townes

Associate Attorney, Barley Snyder

Tyler Schnetzka

Senior Associate, Rotz & Stonesifer

ORGANIZATIONAL FINANCIALS

ASSETS	2021	2020
Accounts Receivable	\$1,263,998	\$1,358,892
Cash	\$3,405,647	\$200,604
Property & Equipment	\$503,306	\$585,723
Pre-Paid Expenses	\$34,399	\$19,952
Promises to Give	\$165,700	\$210,000
TOTAL	\$5,373,050	\$2,375,171

LIABILITIES & NET ASSETS	2021	2020
Net Assets	\$1,852,568	\$1,654,802
Accounts Payable	\$386,582	\$298,104
Payroll Taxes & Withholdings	\$156,407	\$131,011
Refundable Advances	\$2,977,493	\$66,254
Note Payable / Lines of Credit	-	\$225,000
TOTAL	\$5,373,050	\$2,375,171

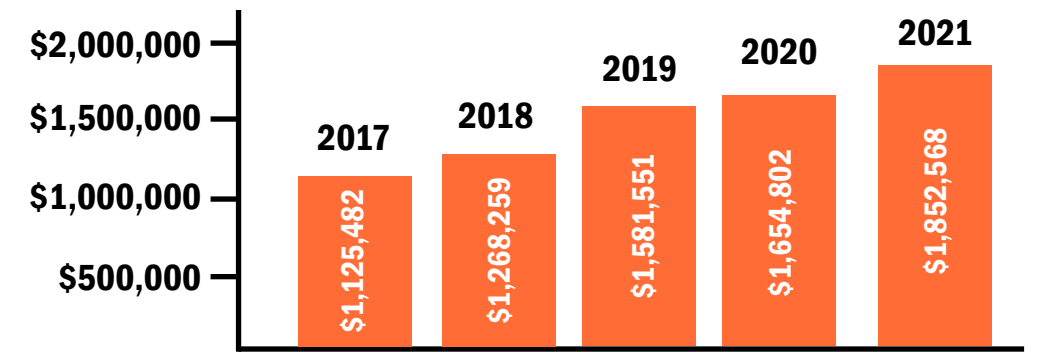
SUPPORT & REVENUE	2021	2020
Grant & Contract Revenue	\$20,985,064	\$11,969,295
Contributions *	\$111,973	\$179,883
Other Income	\$26,612	\$72,803
In-Kind Contributions	\$290,923	\$289,757
TOTAL	\$21,414,572	\$12,511,738

*With and without restrictions

FUNCTIONAL EXPENSES	2021	2020
Program Services	\$19,901,254	\$10,998,848
Supporting Services Management / General	\$1,315,552	\$1,439,639
TOTAL	\$21,216,806	\$12,438,487

NET ASSETS	2021	2020
Beginning	\$1,654,802	\$1,581,551
Change	\$197,766	\$73,251
Ending	\$1,852,568	\$1,654,802

CHANGE IN NET ASSETS, 2017-2021



HEAD START & EARLY HEAD START FINANCIALS

FUNDING	HEAD START		EARLY HEAD START	
Federal Funding	\$4,089,567	69%	\$1,597,319	95%
State Funding	\$1,202,513	20%		
CACFP	\$169,904.16	3%		
LIU	\$120,223	2%		
COVID-19 Funds	\$361,189	6%	\$87,881	5%
TOTAL	\$5,943,396.16	100%	\$1,685,200	100%

BUDGET	HEAD START		EARLY HEAD START	
Personnel	\$2,630,412	59%	\$944,623	56%
Fringe Benefits	\$1,115,886	25%	\$406,145	24%
Travel	\$20,282	0%	\$19,733	1%
Supplies	\$80,125	2%	\$37,256	2%
Professional Development	\$111,337	3%	\$33,993	2%
Operations	\$380,489	9%	\$209,150	12%
Transportation	\$45,650	1%	\$21,800	1%
Parent Support	\$66,575	1%	\$12,500	1%
TOTAL	\$4,450,756	100%	\$1,685,200	100%

EXPENSES	HEAD START		EARLY HEAD START	
Personnel	\$2,084,968.40	53%	\$784,606.71	55%
Fringe Benefits	\$913,791.89	23%	\$291,792.64	20%
Travel	\$2,847.43	0%	\$1,129.28	0%
Supplies	\$376,154.53	10%	\$88,799.34	6%
Professional Development	\$48,161.01	1%	\$27,897.82	2%
Operations	\$437,010.77	11%	\$196,665.31	14%
Transportation	\$33,827.38	1%	\$23,683.32	2%
Parent Support	\$41,960.64	1%	\$17,574.05	1%
TOTAL	\$3,938,722.05	100%	\$1,432,148.47	100%

PARTNERS IN PROGRESS

CORPORATE SUPPORT FOR EITC

Community Progress Council is eligible to receive Educational Improvement Tax Credits (EITC), as a qualified Pre-Kindergarten Scholarship Organization. Businesses and corporations of all sizes can delegate money to CPC as an alternative to the tax liability they have with the Commonwealth of Pennsylvania.

EITC supports CPC's Wrap-Around Child Care Program, which helps extend the work day for parents whose children are enrolled in the agency's Head Start and Pre-K Counts programs.

For more information on how to support CPC through EITC, call 717-846-4600, ext. 284, or email rrrohrbaugh@yorkcpc.org.

WORKING TOGETHER FOR GREATER OUTCOMES

Community Progress Council thanks the following for their generous support of our work:

- PA Housing & Finance Agency
- Corporation for National and Community Service
- PA Dept. of Community and Economic Development
- PA Dept. of Education
- PA Dept. of Health
- PA Dept. of Human Services
- School District of the City of York
- U.S. Department of Health and Human Services
- U.S. Department of Housing and Urban Development

Community Progress Council is also supported by the generosity of hundreds of individuals and businesses through Give Local York, United Way's annual campaign, and private donations. See our Partners in Progress on the opposite page.



** Every effort has been made to include contributions as of Aug. 31, 2021. Contact Sue DuMars at 717-846-4600, ext. 295 with concerns.*

YOU can support Progress!

Community Progress Council is proud to have the opportunity to help our neighbors in need. But, the funding we receive through federal and state grants does not always allow us to support people throughout their self-sufficiency journeys. Your donations are critical to create more opportunities for self-sufficiency right here in York County.

Your gift to Community Progress Council truly makes a difference in the lives of our neighbors, providing them with the necessary resources to get back on their feet.

We can't do this work without you. Make a donation online at www.yorkcpc.org/donate-now, or mail a check to Community Progress Council, 226 E. College Ave., York, PA 17403.

Community Progress Council relies on community support to continue our mission every day. This work couldn't happen without you, the individuals, foundations and businesses who have generously supported CPC in the past year.

PROGRESS CHAMPIONS (\$10,000+)

Carol D. Wagman Fund
The Donley Foundation

PNC Bank
Powder Mill Foundation

Santander Bank
United Way of York County

York County Community Foundation
York Water Company

PROGRESS ADVOCATES (\$1,000+)

Adams County Community Foundation
Chandra & Lou Appell
Glatfelter Insurance
Joseph Iandolo
Matt Luchansky
Matt Luttrell

William Morgan
Harold Myers Jr.
Rita & Roger Naugle
Joni & Doug Norton
Philadelphia Insurance Companies
Bob Pullo

Rice Family Foundation
Ruth Robbins
Robin Rohrbaugh
Ray Schievert
Mary Singletary
The Stone Family
Anthony Trago

Chantel Tremiere
UPMC For You
Lindsay & Mihai Veres
Richard & Carol Wagman
Wagman Community Fund of YCCF
Nan Workinger

PROGRESS SUPPORTERS (\$500+)

H. Michael Buckingham
Susan P. Byrnes
12th Ward Independent Democratic Club
Rhonda Dixon
Terri Edmonds
John Eyster

Stanley Ford
Janice Herrold
Joshua Jackson
Steve Koehler
Carolyn Lerew
Gregory & Ruth Lindemuth

Chris Markey
Allison Meckley
Mike Miranda
Joe Nardo
Henry Nixon
Noel Pagan

Ronda & Phil Pinton
Samantha Smeltzer
Roger Stoner
Sweet Charities Inc.
Wanda Turner
Jerry Watson

FRIENDS OF PROGRESS (\$100+)

Mandy Arnold
John Bailey
Deborah Bailey
Bruce K Bauman
Eric Beaverson
Jennifer Beaverson
Benjamin Roberts Ltd.
Scott Birkhead
Michael Black
Tiena Blouse
Ralph Brandt
Kathleen Brickner
Peter Brubaker
Vickie Chronister
Mauricio Conde
Samantha Cook
Joshua Crimmel
Bobbi Anne Deleo
Eric Dennis
Michael Dixon
Davina Dorn
Natalie & Ryan Dragan
Marquita Driskell
Sue DuMars
Calogero Elia

Karl Emerson
Fiona Eyster
Marvin Ferguson
Millie Fischer
Robin Fuller
Danelle Gibson
Lisa Glezer
Wade Glosser
Roy Gochenour
Nathan Good
Debra Goodling-Kime
Luanne Gould
Caribe's Grocery
Michael Hady
Megan Hake
Erin Hampton
Healthy York County Coalition
Michael Helfrich
Matthew Hershey
Carly Hess
Todd Hummel
Gertha Jones
Jessica Kaminsky
Troy Kearse
Jennifer Kohler

Jamie Koller
Amber Kuhn
Patricia Kurz
Stacy LaFrance
Stephanie Landsman
Lorraine Lawson
Kelly & Jim Leese
Alison Loucks
Kevin Lynch
Brett Marcy
Suzanne & Vance McConkey
Douglas McCracken
Ben & Erin McGlaughlin
Tom McKee
Lisa McPherson
Caitlin Mento
Glenn Miller
Brenda Miller
Caroline Miller
Danielle Miller
Jadira Morales
Kelly Morrison
Joan Mummert
Megan Murden
Deborah Myers

Blanda Nace
Bradley Neiderer
Christine Nentwig
Regina Newton
Angela & Reijo Nikkanen
Carl Noel
North York Borough
Luisa Olivo-Wolf
Rachel & Chewy Ostrander
Shannon Palmer
Kathleen Phillips
Kris Pollick
Yorktown Pools & Spas
Christy Renjilian
Paul & Marlene Rickert
Cynthia Rinehart
Lissuannette Rivera
John Robbins
Christie Robins
Chris Robinson
Mark & Maria Royce
Shannon Schwantes
Caitlin Shaffer
Debra Simon
Penny Sims

Dawn Spangler
Julie St Pierre
James Startzel
Gina Steffee
Stephen Stetler
Brenda Stetler
Debora Stram
Margaret Swartz
Amanda Sweeney
Sean Turner
Christine Valentin
Christian & Carol Wagman
Elizabeth Waite
Mary Wallace
Heather Watson
Carl & Kimberly Whitehill
Jennifer Wilson
Jack Wolf
William & Kimberly Yanavitch
York Revolution
Ronald Zeager



COMMUNITY
PROGRESS
COUNCIL

www.yorkcpc.org

